

TPR Improvement Plan: Data at 31 Jan 2016

APPENDIX 8

Data type	Cases brought forward	New cases in period	Completed in period	Outstanding	Completeness of date as % of membership
ACTIVES Total = 36730					
Addresses	374	54	64	364	99.00%
Forename	3	0	0	3	99.99%
Surname	0	0	0	0	100%
Date of birth	2	0	0	2	99.99%
NI number	4	56	6	54	99.85%
Title	0	2	2	0	
Sex mismatch	2	12	1	13	99.96%
Format of hours	17	18	23	12	99.97%
Date joined Fund missing	0	0	0	0	100.00%
Payroll ref missing	76	58	12	122	99.67%
Leaver forms missing	1068	9	152	925	97.48%
Leaver forms in error	Starting 2/16	n/a	n/a	n/a	n/a
Casual hours missing	1633	0	884	749	97.96%
Starters in error	Starting 2/16	n/a	n/a	n/a	n/a
Starters missing	169	0	48	121	99.67%
Total	3348	209	1192	2365	99.50%
DEFERREDS Total = 40101					
Addresses	4127	138	431	3834	90.44%
Forename	9	0	1	8	99.98%
Surname	0	0	0	0	100.00%
Date of birth	3	0	1	2	99.99%
NI number	56	0	54	2	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	0	0	0	0	100.00%
Format of hours	0	0	0	0	100.00%
Date joined Fund missing	3	0	3	0	100%
Historic refunds	884	0	57	827	97.94%
Total	5082	138	547	4673	98.83%

PENSIONERS					
Total = 24630					
Addresses	328	7	49	286	98.84%
Forename	10	0	6	4	99.98%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	0	2	1	1	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	1	0	0	1	99.99%
Total	339	9	56	292	99.83%
DEPENDANTS					
Total = 3760					
Addresess	43	1	3	41	98.91%
Forename	1	0	1	0	100.00%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	28	4	7	25	99.34%
Title	0	0	0	0	100.00%
Sex mismatch	0	1	0	1	99.99%
Total	72	6	11	67	99.75%